



Powhatan County Public Library

FOR IMMEDIATE RELEASE

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Powhatan County Public Library Reopens on Monday, June 29th

Powhatan County Public Library will reopen to the public on Monday, June 29, 2020 at 10:00 a.m. Due to COVID-19-related safety measures, the Library will be open for limited hours and occupancy, Monday – Friday, 10:00 a.m. – 4:00 p.m. Books to Go and Curbside Print services will also continue to be available; however, once the building reopens, the pickup stations will move to the Library atrium.

Library staff will continue to be available Monday – Friday, 9:00 a.m. – 5:00 p.m. to provide service and support to patrons. Library programs will remain online at this time.

Patrons who visit will notice some of the changes that have been implemented to ensure safety during the pandemic. Floor markings are in place to assist with traffic flow and provide guidance for safe distancing while waiting for assistance at the Circulation Service Desk. Face coverings are required inside the library. Staff will wear masks at all times. While Powhatan County remains under a local state of emergency, the Library restrooms will remain closed to protect public health and safety. The Library meeting rooms are also unavailable until further notice.

The Library book drop is open 24/7 for patron convenience; however, patrons are asked to return mobile hotspots and backpacks in the bin below the Books to Go table in the atrium during business hours. Library staff are unable to accept hand-delivered items from patrons.

All returned items will be placed in quarantine for 72 hours after return before they are returned to circulation. Fines are waived through July 31, 2020. The Friends of the Library Bookstore and Coffee Station will remain closed. The Library remains unable to accept donations at this time.

The Library team is excited to continue to offer our Books to Go and Curbside Print services. Books to Go is a convenient contactless pick-up option for those who prefer to quickly obtain library materials in traditional formats. With Books to Go, patrons may reserve print materials, DVDs, and audiobooks online or by phone.

To take advantage of this service, patrons have two options: place items on hold online through the catalog at www.powhatanlibrary.net or call the library at 598-5670 to request items. Online hold placement is available 24/7. Phone service is available Monday – Friday, 9:00 a.m. – 5:00 p.m. Holds placed after 4:00 p.m. (online or via phone) will be available on the next business day. Whether the hold is placed online or via phone, Library staff will contact patrons by phone when their items are available for pick up at the Library.

With Books to Go, items will be packaged in a new paper bag labeled with the patron's last name. The bag will be placed on a table at the main entrance of the Library. When patrons are notified that their items are available for pick-up, the order must be picked up by 4:00 p.m. that day. Due to limited stock

and high demand, items not picked up will be placed back into circulation. If items are not picked up by the deadline, patrons are welcome to place another hold for pickup on another day. PCPL's Books to Go pickup is available Monday-Friday from 10:00 a.m. – 4:00 p.m. The existing limit of 10 holds per cardholder per day and the 50 item checkout limit per card will remain in effect.

Curbside print/copy service is another new service that will continue to be offered. Patrons may submit one printing/copying request per day for up to 10 pages of black and white printing at no charge. Requests may be submitted via email to print@powhatanlibrary.net. Staff will notify the patron via email when the print request is ready for pickup on the table in the Library atrium.

During the pandemic, Powhatan County Public Library has continued to provide reliable online service while adhering to COVID-19 guidelines set forth by the Commonwealth. Library WiFi and e-branch resources will continue to be available 24/7.

We encourage Powhatan community members to apply online for a library card. The Powhatan County Public Library card allows you to take advantage of our Books to Go Service and provides access to our professionally curated collection of e-books, e-audiobooks, and digital magazines. To apply online, visit <https://tinyurl.com/online-card-registration>.

If you don't see the item you're looking for in our catalog, please feel free to submit a suggestion online at: <https://tinyurl.com/recommend-title>. We welcome suggestions for materials in a variety of formats: print, audio, DVD, and e-book/e-audio.

We welcome you to visit www.powhatanlibrary.net for more details and like us on Facebook for all the latest, up-to-date library news and information. To reach us by phone, contact us at 804-598-5670.

About Powhatan County Public Library

Powhatan County Public Library is dedicated to being a premier library system for all citizens of Powhatan County by anticipating and satisfying the intellectual, educational, artistic, and entertainment needs for growing numbers of our citizens using every resource available, present, or emerging.

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